



To partner with local governments so that Texas communities are **STRONGER TOGETHER**

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Safety Matters. Stay Connected.



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TMLIRP CyberBytes - Hank's Hacks Video #2



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Our Coverages



**Workers'
Compensation**



Liability



Property



Cyber Liability



Special Risk

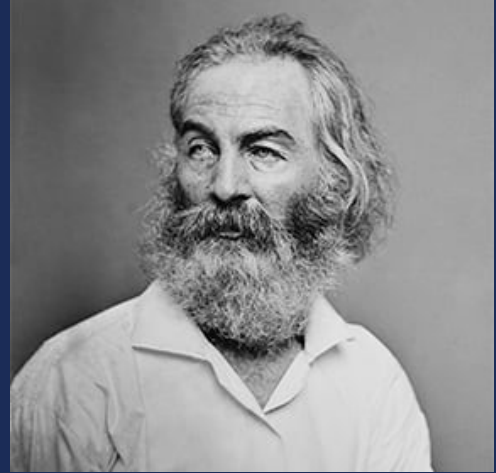


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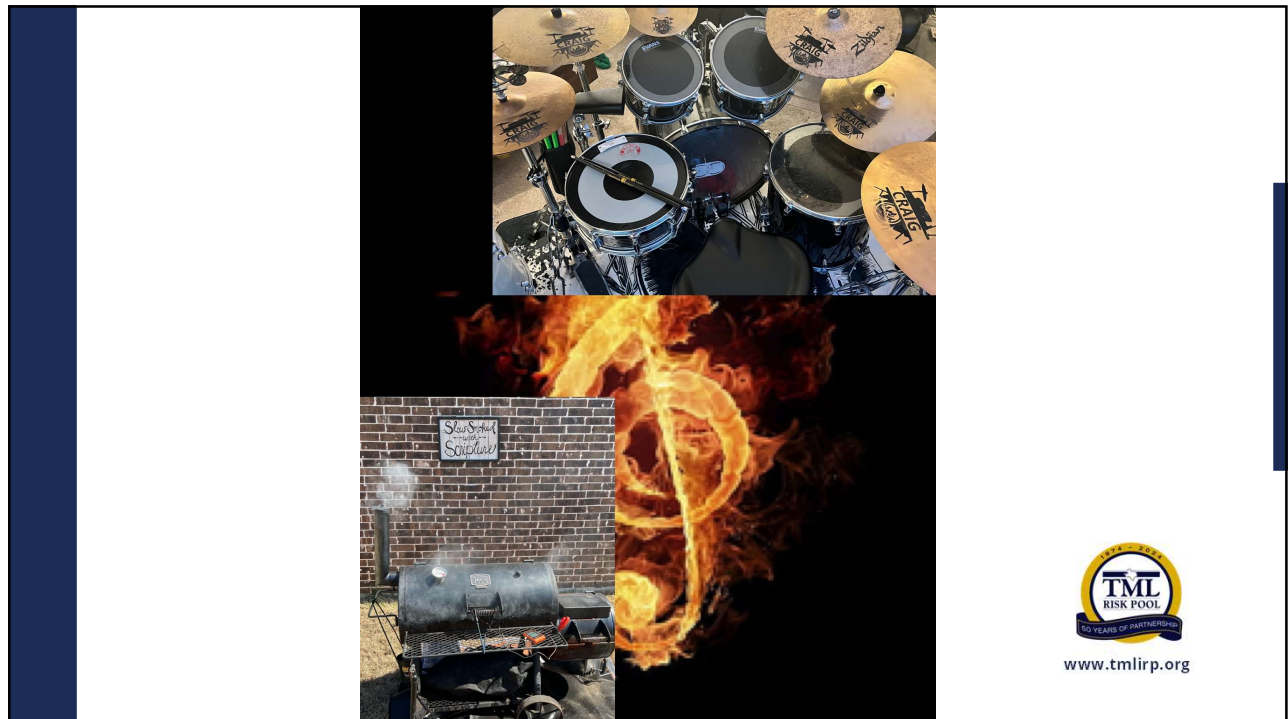
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Walt's Wisdom on Winding Down

*"I sound my barbaric YAWP
over the roofs of the world."
Song of Myself - Walt Whitman*



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Harassment Prevention for Supervisors



Note: We are not attorneys and cannot provide legal advice. We strongly encourage you to have discussion related to this topic with your attorney and review your policies, federal, state and local laws, including your charter, ordinances and resolutions.

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Learning Objectives

After attending this training session, participants will be able to:

- Identify the differences between harassment, bullying, and incivility
- Explain applicable harassment laws at both the federal and state level
- Recognize the supervisor's role in preventing workplace harassment and retaliation
- Demonstrate techniques to deter and eliminate problematic behavior
- Discuss the complaint and post-investigation processes
- Explain the financial and legal implications of harassment



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When you tell a joke so funny,
HR wants to hear it.



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The Long Walk

When Im walking to HR
cause they want to hear
the joke I told yesterday



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Lines between Employees and Supervisors

You are held to a higher standard than those you supervise.

- Shouldn't complain to staff
- Shouldn't talk bad about other divisions/departments to your staff
- **Nothing is "off the record"**
- **Favors may have consequences**
- **Know when to maintain confidentiality**



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CONFIDENTIAL

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Harassment – Bullying – Incivility

What is the difference?



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Bullying vs Harassment

Harassment is unwanted or unwelcomed conduct behavior that is severe or pervasive and based on:

- Race
- Color
- Religion
- Sex
 - (including pregnancy, gender identity, & sexual orientation)
- Mental or Physical Disability
- Nationality
- Age
 - (40 & older)
- Genetic Information
 - (including family medical history)



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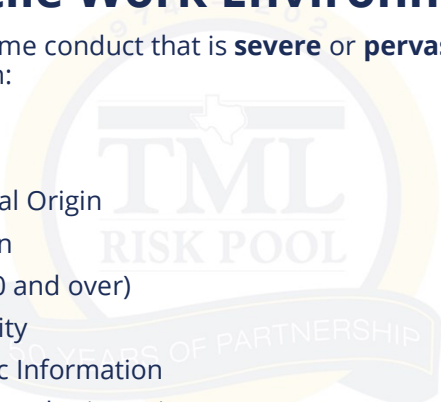
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Unlawful Harassment

Hostile Work Environment

Unwelcome conduct that is **severe** or **pervasive** based on:

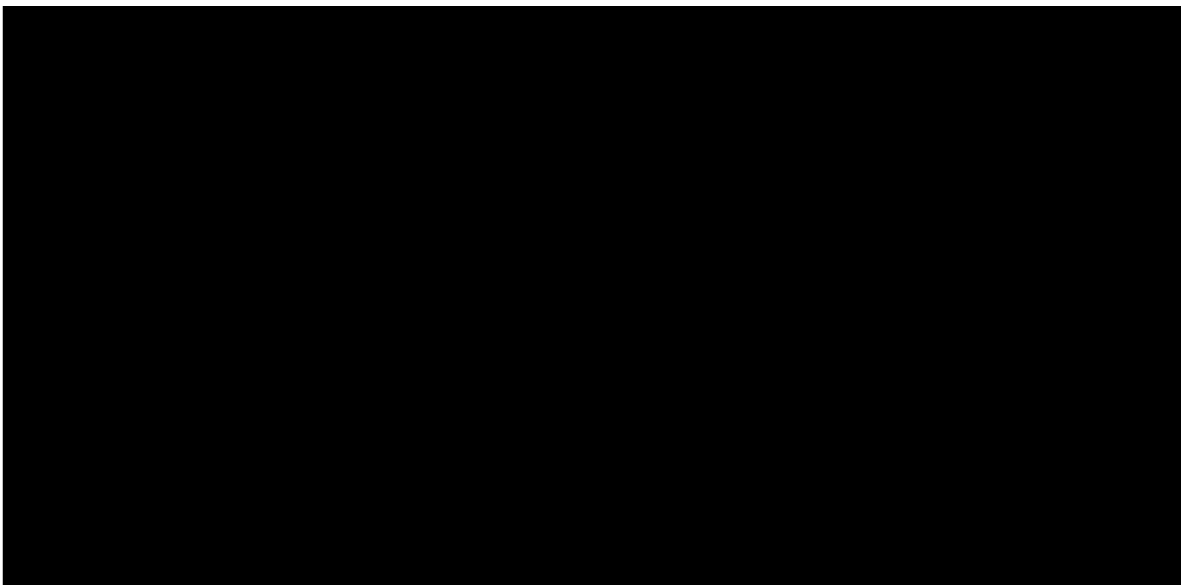
- Race
- Color
- National Origin
- Religion
- Age (40 and over)
- Disability
- Genetic Information
- Sex (sexual orientation, pregnancy, or gender identity)



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YouTube Example from Nicki Swift*

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*<https://youtu.be/Fo8fF0IMPTI?si=NhxPeX4W9Dkn7yQ>

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Harasser can be:

- A person of authority (supervisor)
- An agent of the employer(contract), a supervisor in another area, a co-worker or non-employee (delivery driver or resident)

Who Is The Harasser

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- The target of the harassment

AND

- And anyone affected by the offensive conduct (bystander)

Who is impacted by the harassment

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Address Sexual Harassment



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Workplace Bullying



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Bullying Behaviors

Constant and unfair criticisms

Excluding or isolating someone socially

Yelling, shouting, or screaming

Insults, put-downs, jokes

Hostile glares or intimidating gestures

Malicious gossiping

Monopolizing supplies/resources

Overt threats, aggression, or violence



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Bullying

- Generally, not prohibited by any federal or state law
- Inappropriate and
- Unacceptable



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Employee Empowerment

Empower employees to stand up for themselves (in a professional manner) and let the other person know that the behavior is not acceptable.

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Workplace Bullying

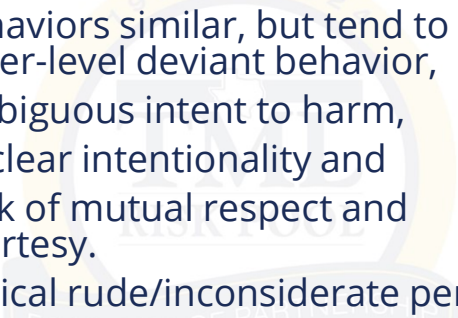
Types of Experiences with Bullying	Proportion	Number
I am experiencing it now or have experienced it in the last year	.1325	21,275,127
I have experienced it before in my work life, but not in the last year	.1703	27,344,560
<i>Total of those with Direct Bullying Experience</i>	.3028	48,619,687
I have seen it happen (in-person or via remote work) to others	.1275	20,472,292
I know, but have not seen, that it happened to others	.0633	10,163,891
<i>Total of those who Witnessed It</i>	.1909	30,652,240
<i>Total of Americans Affected by Bullying</i>	.4938	79,287,984
I am, or have been, a perpetrator myself <i>Self-Identified Bullies</i>	.0411	6,599,303
I have not experienced or witnessed it: I do believe it happens in workplaces	.1349	21,660,488
I have not experienced or witnessed it: I believe that what others consider "mistreatment" happens	.0954	15,318,091
<i>"Believers"</i>	.2303	36,978,580
<i>Total of Americans Aware of Bullying</i>	.6609	106,118,730
I have no personal experience or knowledge of, or an opinion about, abusive mistreatment at work	.3390	54,432,213



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- 
- Behaviors similar, but tend to be lower-level deviant behavior,
 - Ambiguous intent to harm,
 - Unclear intentionality and
 - Lack of mutual respect and courtesy.
 - Typical rude/inconsiderate person.

Focused on primarily on SELF

Incivility

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Has the Line Changed?*

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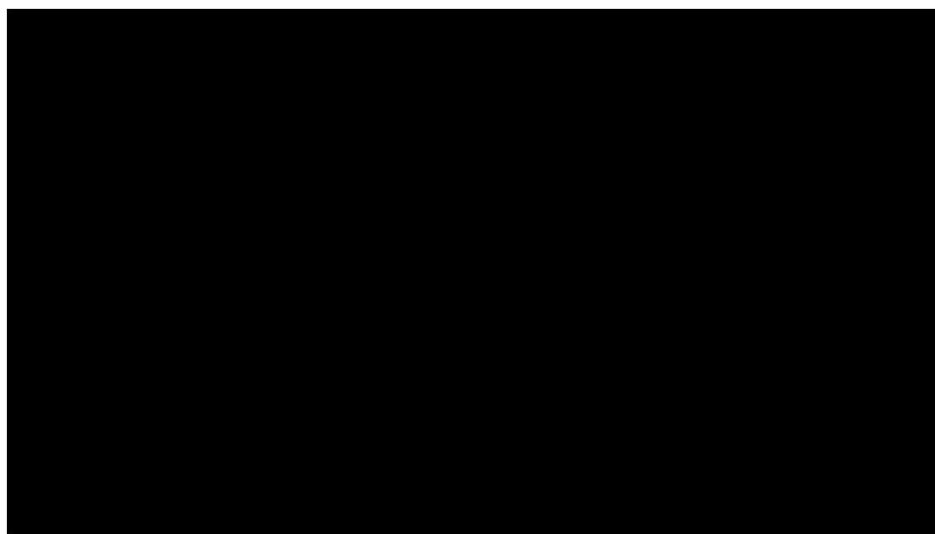


<https://youtu.be/FVZap10vxi0?si=RoJbOHGXEFcQfLU>

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Interview Example?*

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*<https://youtu.be/3eU3nwoyF6Q?si=P1PdVEA93KnGAWmT>



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What would you do?

- Contact HR.
- PROMPTLY and thoroughly investigate the complaint
- Document the outcome including your decision and any discipline and/or other actions taken
- Complainant could charge discrimination and litigate – it is time consuming, it is costly, it could be embarrassing to your organization, it could be humiliating for you, your employees and families, it could cause backlash from customers



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What would you do?

- Encourage all employees to say something to the person if they are uncomfortable with someone's behavior
- If you observe someone engaging in this type of behavior, pull them to the side and let them know you saw it and that you expect they will not do it again
- Train your supervisors
- Train your employees
- Train, Train, Train



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Some Things To Think About Regarding Unacceptable Conduct

- Even if the people engaging in the unacceptable conduct are "fine" with it, is not a defense for the unacceptable conduct/behavior (3rd party)
- Remember that professional meetings, business trips and social events are an extension of your workplace (alcohol)
- Social media is also a possible source of harassment (have a policy addressing harassment on social media)
- Non-employees such as citizens, vendors, contractors, elected officials are possible sources of harassment



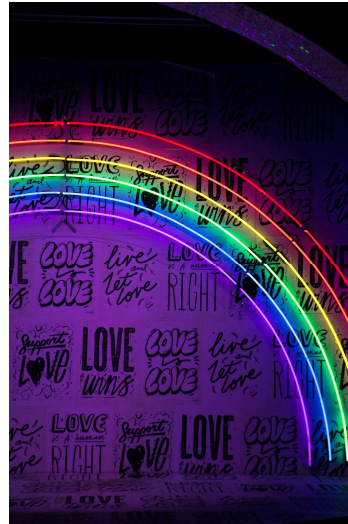
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Sex/Gender Based Harassment

Discrimination based on someone's:

- Sex/gender,
- Sexual orientation
- Gender identity
- Pregnancy



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Faragher vs Boca Raton (1998)

- Beth Ann Faragher worked intermittently as an ocean lifeguard for the city of Boca Raton, FL from 1985-1990
- Sued the city and two lifeguards she accused of unwanted touching and making offensive comments and gestures
- Said it was a really good job except for the constant groping by one supervisor and sexual innuendoes and comments by others
- Case went to the Supreme Court where it said that if alleged harassers are supervisors, employers can be liable for damages, even if the employer is not aware of the harassment
- If a peer is harassing a peer, the employer is only liable if it knew or should have known about the harassment



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Faragher vs Boca Raton (1998)

US Supreme Court also ruled that employers can also be liable if there is no tangible job repercussions to the victim

- The court outlined a two-pronged defense for employers
 1. They should have a sexual harassment policy to prevent harassment and promptly investigate complaints,
 - AND**
 2. The employee must go through the channels outlined in the policy
- Eventually ruled that the City was ultimately responsible for the discriminatory actions of the supervisors
- "City could not be found to have exercised reasonable care to prevent the supervisors' harassing conduct"



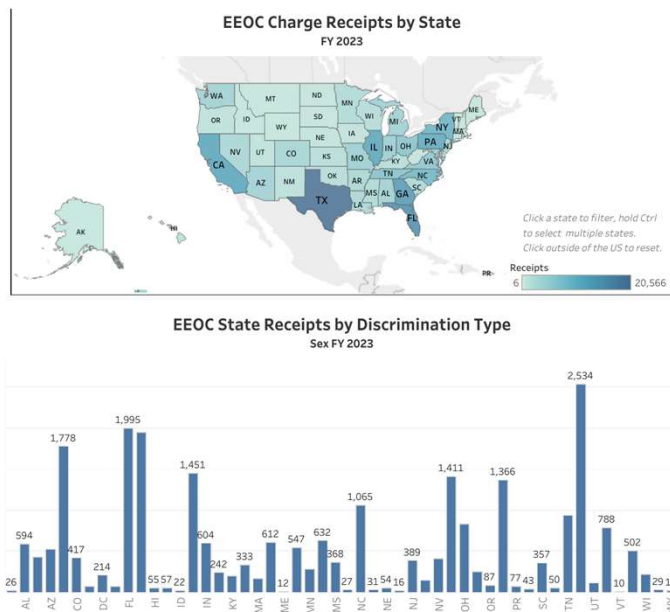
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SB 45 & HB 21 and what it means to you.

- Effective September 1, 2021
- Individual liability for those who act "directly in the interests of an employer" as well as supervisors and coworkers
- Requires employers to take **immediate** and appropriate corrective action where the employer **knows or should have known** of sexual harassment
- Charge filing period changed from 180 to 300 days

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Sexual Discrimination Charges - EEOC.GOV



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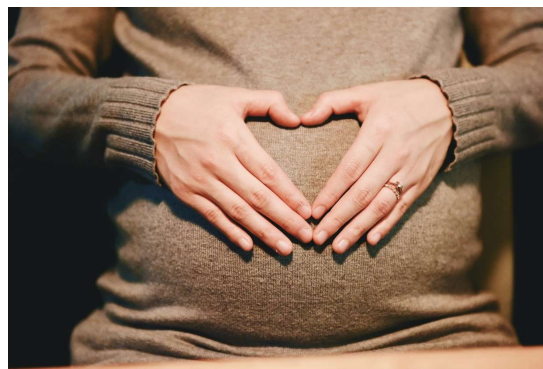
Pregnancy Discrimination

Illegal to discriminate against a woman because of:

- pregnancy
- childbirth
- A medical condition related to pregnancy or childbirth

OR

- Intent to become pregnant*



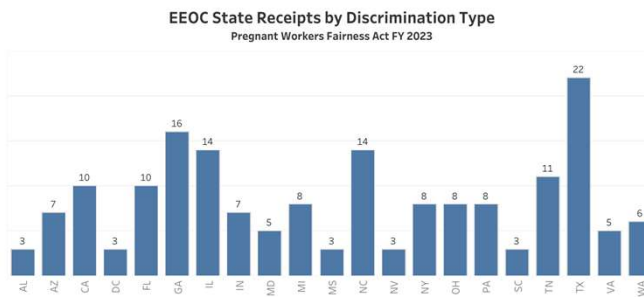
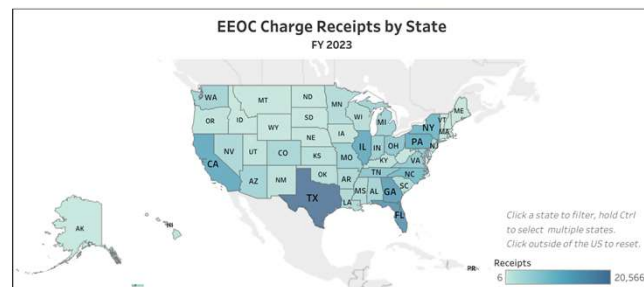
*Pregnancy Workers Fairness Act (6-27-2023)

Partner with your HR/Legal team regarding questions



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Pregnancy Discrimination Charges - EEOC.GOV



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Race Discrimination

Involves discrimination based on a person's race, such as including cultural practices or physical characteristics associated with race (such as hair texture, skin color, or certain facial features).

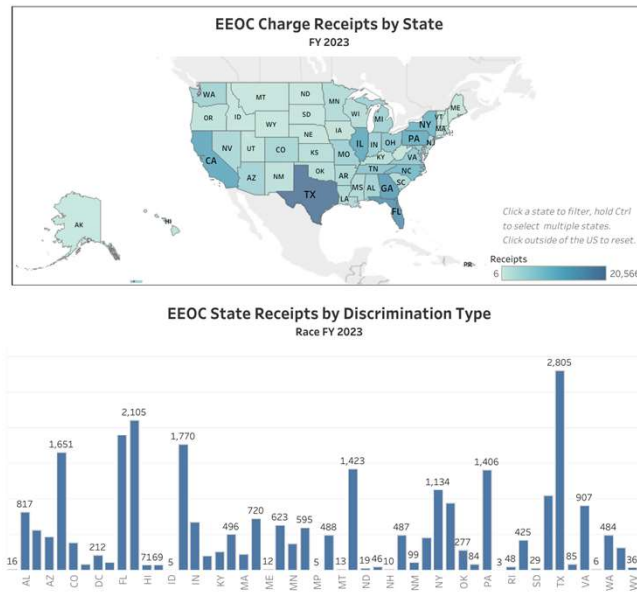
- CROWN Act - HB567 (Eff. 9/1/23)
 - *Creating a Respectful and Open World for Natural Hair*

Partner with your HR/Legal team regarding questions



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Race Discrimination Charges - EEOC.GOV



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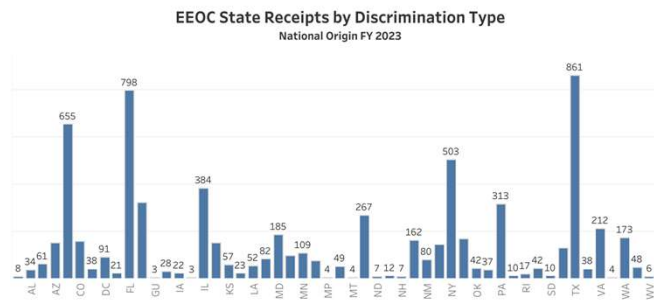
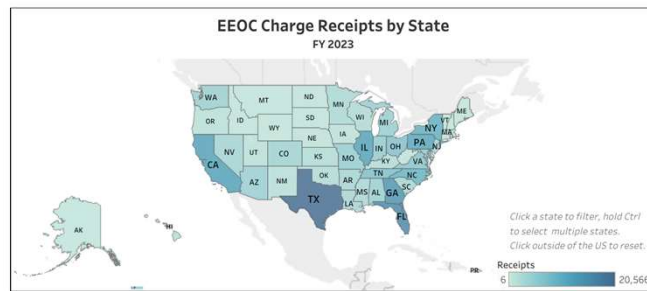
National Origin Discrimination

Unfavorable treatment of a person because they are from a particular country or part of the world, because of ethnicity or accent, or because they appear to be of a certain ethnic background (even if they are not).



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National Origin Discrimination Charges - EEOC.GOV



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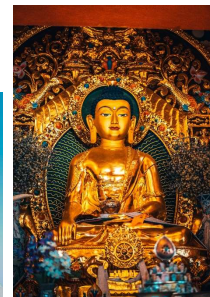
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Religious Discrimination

- Involves treating an unfavorably because of his or her religious beliefs.
- The law protects people who belong to traditional, organized religions, as well as those who have **sincerely held religious, ethical, or moral beliefs**.*

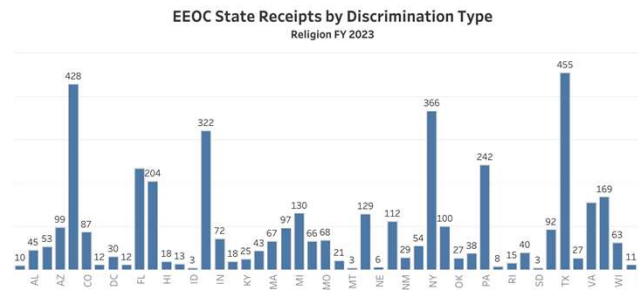
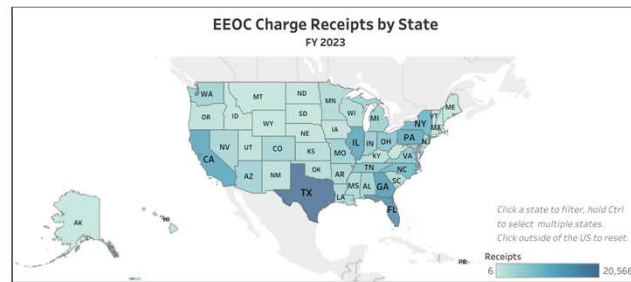
*Groff v. DeJoy (6-29-2023)

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Religion Discrimination Charges - EEOC.GOV



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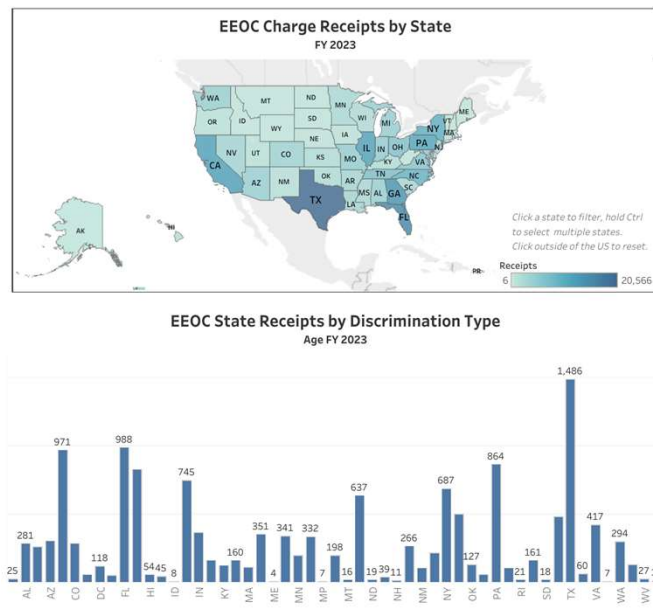
Age Discrimination

Forbids age discrimination against people who are age 40 or older.



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Age Discrimination Charges - EEOC.GOV



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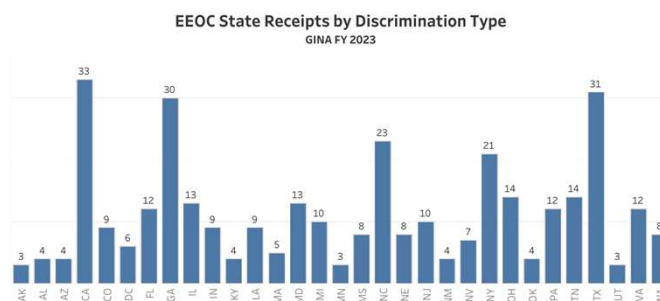
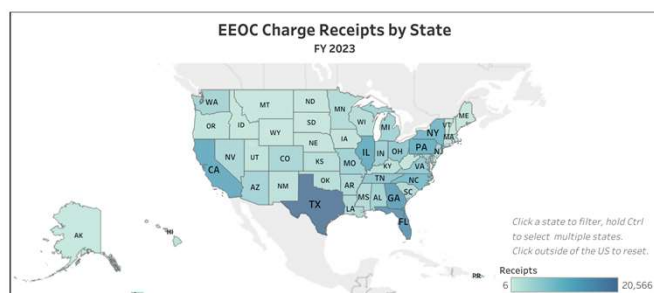
Genetic Information Discrimination

- Genetic information includes information about
 - an individual's genetic tests and
 - the genetic tests of an individual's family members
 - information about the manifestation of a disease or disorder in an individual's family members (i.e. family medical history)



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GINA Discrimination Charges - EEOC.GOV



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Retaliation

When employers treat applicants, employees, former employees, or people closely associated with someone who:

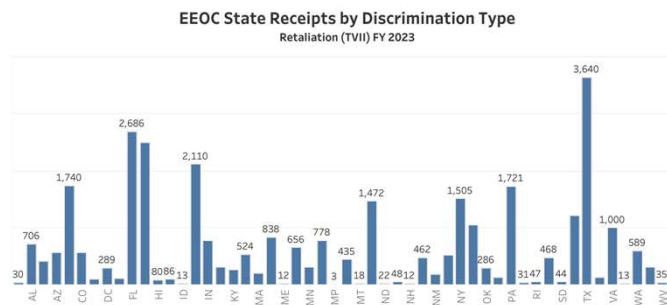
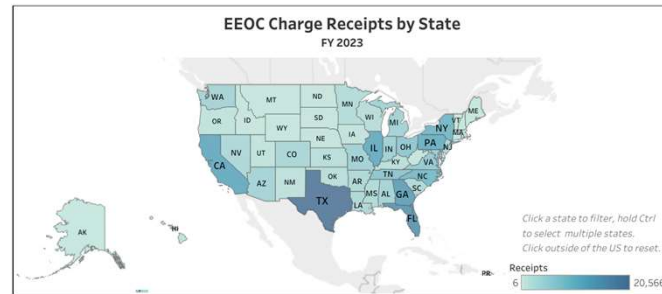
- Reported discrimination
- Participated in a discrimination investigation or lawsuit (for example, serving as a witness), or;
- Opposed discrimination (for example, threatening to file a charge or complaint of discrimination).



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Retaliation Discrimination Charges - EEOC.GOV



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SUPERVISOR'S ROLE IN HARASSMENT PREVENTION



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How do you prevent harassment?

- Review policies with staff regularly
- Hold everyone accountable for their behavior
- Keep confidential information private

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Potential Cost of Discrimination and Retaliation (Sex and Race)

Employee fired because they engaged in protected activity by complaining about discrimination.

\$70,000



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Potential Cost of Discrimination and Retaliation (Sex)

A cleaning service provider in eastern Wisconsin, will pay and furnish other relief to settle a sexual harassment lawsuit

\$200,000



57

Potential Cost of Discrimination and Retaliation (Sex)

The evidence at trial showed that management at Cigar City Motors — part of the Ferman Automotive Group, which had five Harley-Davidson dealerships in Florida — had never promoted a female employee to general manager prior to the EEOC's lawsuit.

\$500,000



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Potential Cost of Discrimination and Retaliation (GINA and ADA)

Dollar General required applicants to pass a pre-employment medical exam during which they were required to divulge past and present medical conditions of family members such as cancer, diabetes, and heart disease. The EEOC also alleged that Dollar General used qualification criteria that screened out qualified individuals with disabilities.

\$1,000,000



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Potential Cost of Discrimination and Retaliation (ADA)

February 8, 2024

Jury awards payment in EEOC Disability Discrimination case.

\$1,675,000

Federal agency charged that company refused to interview and hire a qualified deaf applicant for two warehouse jobs.



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Potential Cost of Discrimination and Retaliation (Race)

Delivery company DHL will pay settlement and be subject to the oversight of a court-appointed monitor to settle a class race discrimination lawsuit filed by the U.S. Equal Employment Opportunity Commission (EEOC).

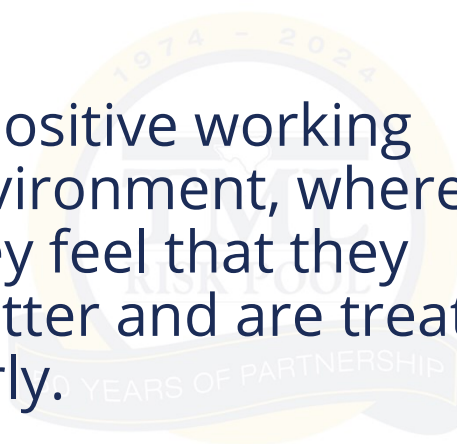
\$8.7 Million



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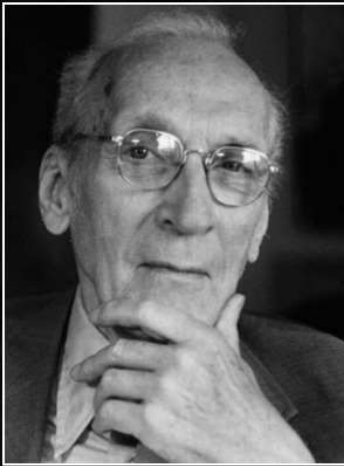
**What are
most
employees
looking
for?**

A positive working environment, where they feel that they matter and are treated fairly.



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Servant Leadership



The servant-leader is servant first... It begins with the natural feeling that one wants to serve, to serve first. Then conscious choice brings one to aspire to lead. That person is sharply different from one who is leader first.

— Robert K. Greenleaf —

AZ QUOTES



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"Act as if what you do makes a difference. It does." William James



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